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What is CapTel?

A telephone designed for people with hearing loss. It allows you to hear and read captions of what is being said. With CapTel, you can understand every word of every call. Stay social, connect with loved ones, and maintain independence at work and home using a CapTel Captioned Telephone. Available Nationwide.

How is there NO COST for CapTel service?

CapTel service is provided through a federally-funded program for people with hearing loss, resulting in no cost for qualified users. With completed certification (see attached form), Internet models of CapTel, the captioning service, installation support, training, and ongoing customer care are complimentary nationwide.

- No age restriction
- No income guidelines
- No monthly fees
- No contracts

To qualify, a user must...

- Experience hearing loss (difficulty hearing on the phone)
- Have a qualified* professional certify their eligibility (see form attached or contact me to create online account)

***Qualified Professionals:**

Audiologists & Hearing Related Professionals
Veteran Service Officers
Government Programs (Includes the VA)
Physicians & Physicians Assistants
Nurses

For Veterans working with the VA (Service Connection for Hearing loss is not required)

To obtain a no-cost CapTel, submit the completed certification:

By Email: Register@CapTel.com By Fax: (608) 238-3008
By Mail: CapTel, Inc. 450 Science Drive Madison, Wisconsin 53711
OR - Give to your Outreach Educator

What to expect after submitting a CapTel request with completed certification:

The user will be contacted by a CapTel representative shortly after receiving their completed certification/phone request to answer any questions and schedule installation support and training.

How CapTel works:

It's Easy! Just like any other telephone, you use a handset and can dial and answer calls. The CapTel phone amplifies and clarifies sound and connects your call to the CapTel captioning service. An operator at the service transcribes what you hear on the phone into captions.

CapTel is proud to be...

The only captioning telephone made in the USA from worldwide components
#1 in Installation support
#1 captioned telephone recommended by audiologists
The inventor and leader in innovation of captioned telephones

A Variety of Solutions

CapTel wants everyone with hearing loss to have access to the telephone. That's why there are a variety of models to choose from. CapTel phones can accommodate low vision and are also available for use with a dynamic braille display.

Connection Requirements

Models: 840i, 880i, 2400i, 880ib

1. Telephone Service

(Includes Bluetooth® capable cell phone)

2. Internet Connection

(Internet access can be WiFi or via Ethernet connection. Depending on your Internet setup, additional equipment may be required)

3. Standard electrical power

Landline Only (Model 840) *Analog model does not require Internet. Contact your local CapTel Outreach Educator for analog model availability in your state. May be available through state program or purchased for a one-time fee.

Features

- ✓ Built-in answering machine - Read captions of your messages
- ✓ Speaker Phone & Bluetooth® connectivity for hands-free use (Model 2400i only)
- ✓ Caller ID & Missed Call Notification
- ✓ Speed Dial
- ✓ Telecoil loop connection- For hearing aids that feature a telecoil
- ✓ Easy to Read Large Screen - Available in 7 to 10 inch screens depending on model
- ✓ Adjustable Font Sizes - Easily read every word with adjustable font sizes and colors.
- ✓ Dial Easily - Large, easy to press buttons
- ✓ Save and review captioned conversations and answering machine messages
- ✓ Customizable Audio- Sounds are clearer with CapTel. Adjust ringer and handset volume with custom tone and amplification.
- ✓ Flashing Ringer - Never miss a call. When the CapTel rings you can customize a flashing light to get your attention. (Model 2400i only)
- ✓ Accessible Connectivity - Place your CapTel where you need it most with wired or wireless connection options.
- ✓ Captions available in English or Spanish
- ✓ 24/7 Customer Service

Model Identification

840: Landline Only Model

(Internet is not required. Check with your Outreach Educator for availability in your state)

840i: Traditional Internet Model

880i: Traditional Internet Model with Large Screen for low vision

2400i: Internet required. Touch Screen accommodates low vision, Bluetooth® capable and has a built in speakerphone

880ib: Internet required. Provides amplification and tone control in addition to reading braille captions on your dynamic braille display.

All models include a built in answering machine and caller ID.

FEDERAL LAW PROHIBITS ANYONE BUT REGISTERED USERS WITH HEARING LOSS FROM USING INTERNET PROTOCOL (IP) CAPTIONED TELEPHONES WITH THE CAPTIONS TURNED ON. IP Captioned Telephone Service may use a live operator. the operator generates captions of what the other party to the call says. These captions are then sent to your phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No cost is passed on to the CapTel user for using the service. CapTel® is a registered trademark of Ultratec, Inc. Bluetooth® is a registered trademark of Bluetooth SIG, Inc.